



LIGHTENING THE LOAD OF PAYROLL: AUTOMATED SCALE CORPORATION'S JOURNEY



Since 1980, Automated Scale Corporation has been a trusted leader in the weighing equipment industry, offering a full range of services, including sales, repairs, installations and maintenance for major brands like Fairbanks Scales and Mettler Toledo. At the helm is HR Manager Shannon Darcy, helping lead a team of experienced technicians licensed by the state of Illinois who prioritize honest and transparent service, ensuring customers receive only what they truly need.

BUSINESS CHALLENGES



Payroll processing was complicated and time-consuming on their previous platform.



Communication with their previous vendor was lacking and ineffective.



Late quarterly tax filings resulted in unnecessary fees.

QUICK FACTS

Company: Automated Scale Corporation

Industry: Wholesale

Employees: 11-25

Headquarters: Addison, Illinois

ADP Products: RUN Powered by ADP®

Interviewee: Shannon Darcy, HR Manager



"RUN is very easy to use and user intuitive. We run payroll weekly, and I have been able to save lots of time."

— **Shannon Darcy**, HR Manager, Automated Scale Corporation



Thanks to ADP's easy-to-use payroll and HR system, the Automated Scales Corporation has saved countless hours on HR tasks and payroll.



Company quarterly tax filings are now completed correctly the first time, which has eliminated the worry of late fees.



THE PROBLEM

An expensive payroll that wasn't easy to use

Automated Scale Corporation's previous payroll system was costly and not very user-friendly, causing frustration and wasted time for Shannon and the team. Lack of communication from the previous vendor made it feel impossible to resolve problems quickly. "We had poor communication with our representative at Paychex before we switched," says Shannon. This made it hard to get things done.



THE CHALLENGE

Easy-to-use payroll with customization options

Given their company's unique nature, Shannon often needs to process custom wages and employee-specific reimbursements with each payroll. On ADP's user-friendly platform, Shannon can easily enter wages and reimbursements on a single screen in RUN Powered by ADP® (RUN). "ADP has tailored earnings fields in the system to our specific needs, so that's no longer a pain point for us," says Shannon.



THE BENEFITS

Employee-friendly practices

One of the best parts about having HR and payroll all in one place is that it pulls employee communications under the umbrella of payroll and HR. Shannon is able to post company documents like the newest version of their handbook, new policies or benefits documents into the RUN platform, and employees are able to access and acknowledge these documents via Employee Access. "This has been a gamechanger for us," says Shannon, "because our employees are not often in the office. Before ADP it was hard to put these items in front of them."



THE SOLUTION

An all-in-one payroll and HR solution

With the HR bundle they have through RUN, Shannon's HR management tasks have been simplified into a single system; both payroll and HR processes are faster and more user-friendly. With everything in one solution, she now manages compliance, tracks employee information and processes payroll from a single dashboard. "RUN is solving for our payroll and HR needs all in one convenient place," says Shannon.



THE RESULTS

Building momentum for future success

Shannon and the team at Automated Scale Corporation are eager to maintain the momentum they've gained from this partnership. They added a workers' compensation policy through ADPIA® and are evaluating the potential to bring their employee benefits under ADP soon in an effort to consolidate and simplify their processes even more.

"RUN is solving for our payroll and HR needs all in one convenient place."

— **Shannon Darcy**
HR Manager,
Automated Scale Corporation