



A CLEANER HR AND PAYROLL EXPERIENCE WITH ADP



Cornerstone Chem-Dry and 1-800 Water Damage are service providers delivering residential and commercial cleaning and restoration across multiple locations in Texas. As the businesses expanded, leadership needed a more efficient way to manage payroll, compliance and employee benefits.

BUSINESS CHALLENGES



Multistate tax compliance



Manual payroll and administrative processes



Limited employee benefit offerings

QUICK FACTS

Company: Cornerstone Chem-Dry and 1-800 Water Damage

Industry: Consumer services

Employees: 20

Headquarters: Garland, TX

ADP Products: RUN Powered by ADP®

Interviewee: Erika Herman, Vice President



"RUN makes it easier for me to operate my business because it saves me more than 20 hours a month."

— Erika Herman, Vice President



By streamlining payroll and leveraging ADP's compliance support, Cornerstone Chem-Dry **saves over 20 hours per month.**



By offering people the ADP Mobile app, direct deposit and 401(k), Cornerstone Chem-Dry **improved their employee experience, boosting retention rates.**



THE PROBLEM

Manual processes and growing compliance complexity

As the business grew across multiple states, managing payroll and tax filing in-house became increasingly complex and time-consuming. Ensuring compliance with changing regulations required significant effort, while manual processes limited efficiency and scalability.



THE CHALLENGE

Finding a comprehensive and scalable HR and payroll solution

Cornerstone Chem-Dry needed a solution that could simplify payroll, automate compliance and expand employee offerings, while reducing administrative burden and supporting growth across multiple locations.



THE BENEFITS

Time savings, automation and enhanced employee experience

With RUN Powered by ADP (RUN), the company gained:

- More than 20 hours saved per month on payroll and compliance tasks
- Automated tax filing and regulatory updates across multiple states
- Access to employee benefits, including 401(k) and direct deposit
- Employee self-service through the ADP Mobile app
- Streamlined workers' compensation payments through Pay-by-Pay^{®1}
- Integrated recruiting tools through ZipRecruiter

"The ADP Mobile App is a time saver for me because my people can make the changes themselves, instead of coming to me. Direct deposit is also a big hit because it's convenient for people and has helped avoid fraudulent activity at check cashing locations. The biggest game changer, however, is being able to offer my employees a 401(k) through ADP. I love giving my people an opportunity to save for their future retirement. ADP helps me do that and stand apart from the competition," Erika says.



THE SOLUTION

An all-in-one platform for payroll, compliance and HR

RUN provides a centralized, easy-to-use platform that enables Cornerstone Chem-Dry to manage payroll across multiple states while maintaining compliance and improving operational efficiency.

With automation and built-in tools, the platform reduces manual effort and helps ensure people are paid accurately and on time.

"RUN makes it easier for me to operate my business because it saves me more than 20 hours a month. I don't have to manually run payroll, calculate taxes or worry about addressing regulation changes. I don't want to be concerned about all those things, and I don't need to be with RUN. I can keep my time focused on my business operations," Erika says.



THE RESULTS

Greater efficiency, reduced risk and stronger employee offerings

By switching to ADP, Cornerstone Chem-Dry has significantly streamlined payroll operations and reduced the burden of compliance management. Leadership can now focus more on business growth and customer relationships rather than administrative tasks.

The company also enhanced its employee experience by offering competitive benefits and self-service tools, helping improve retention and satisfaction.

With increased efficiency, reduced risk and strong support from ADP, the business is well positioned for continued growth in an evolving market.

"What I like best about ADP is their approach. We're in an ever-changing world, and ADP is always looking forward to new ways to help their customers streamline operations and save time to remain focused on their business," Erika says.



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Vice President

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