

CONSTRUCTION COMPANY TRANSFORMS TIME WITH MOBILE SOLUTION

Quick facts

Company:

Underground Contractors, Inc.

Headquarters:

Wixom, Michigan

Industry:

Construction

Employees: 170

ADP Products:

ADP Workforce Now®

ADP Marketplace partner: ClockShark



Kenneth Sochowicz Human Resources Manager



Always Designing

for People

For over 50 years, Underground Contractors Inc. has been an industry leader in underground and aerial utility contracting. With specialized teams, technology and equipment, they build, repair and maintain underground and aerial utilities, like telecommunication lines. With shops across the Midwest, and a mobile workforce of 170, it's safe to say that their operations are on the go. Leading their HR team is Human Resources Manager, Kenneth Sochowicz.

Business challenges

- The multi-location nature of construction jobs meant simple time solutions wouldn't cut it
- Mobile crews couldn't clock-in on the go without a mobile time tracking system
- An older time tracking system required time-consuming manual inputs for payroll

Partnering with <u>ClockShark</u>, an <u>ADP Marketplace</u> partner, has equipped Underground Contracting with the technology and integration they need to give their crews access to mobile clocking, and to eliminate their HR team's manual inputs for payroll.

Unique industry needs

Ken explains that, because most of their crews don't work at a single job site or shop location, their time clocking needs aren't like those in other industries. While aerial crews — the ones that work on cables and have big, fancy trucks with bucket-style aerial work platforms — come into the shop in the morning to start their workday, the underground crews don't. "Our underground crews are assigned a truck they drive, and they take it home at night. They deal with a lot of emergencies, so they need to be able to clock in and out from anywhere."

What's more, as crews move from job to job throughout the day and across territories, they need the ability to update their time to reflect the job and location where they're working on the go.

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— Kenneth Sochowicz Human Resources Manager

Before integrated time tracking

Before adopting ClockShark, a solution available on ADP Marketplace that integrates seamlessly with ADP Workforce Now, Ken says they were using an older time clocking system that, in some respects, was doing the job of mobile clocking, but wasn't supporting their growth. "There was a lot of manual data entry required with the old time system, which didn't feel like such a big deal when we were smaller. But in the past five years, we've added about a hundred employees." Ken says their payroll person would usually spend an entire day keying time data into ADP to run payroll.

Saving time with data syncing

Now that they use ADP Workforce Now integrated with ClockShark for time and attendance, payroll has instantly become easier. Ken says the technology has eliminated manual data entry for payroll. "All we do now is one single data synch before payroll. It saves our payroll person at least one whole day of work every single pay cycle. That's 16 hours of work per month."

Making it easier to manage a workforce

Now that Ken has the company's crews and managers using ClockShark efficiently, managing their workforce and payroll has become so much smoother, giving him and the HR team more bandwidth to focus on other HR and business priorities. "As soon as I saw ClockShark connected and shared data with my ADP platform, that made me feel good, and I knew it would be a lot easier," says Ken. Time tracking for accurate payroll processing has been a lot easier ever since they implemented the ClockShark solution.

Learn more at apps.adp.com

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