THE FUTURE OF WORK HAS A PULSE

AI is reshaping work. But the real story has always been about people.



AI IS ALREADY AT WORK

97%

of large companies are using or piloting AI.[1]

PEOPLE STILL DECIDE

67%

of large organizations require human review before AI-informed decisions are finalized.[1]

TRUST IS THE JOB

89%

of large organizations say cultivating a sense of trust is important when using AI.[2]



PEOPLE ARE THE PRIORITY

Employee development is the number one priority for HR and business leaders across all business sizes.[1]

PRODUCTIVITY FOLLOWS

People are over 3 times more likely to describe themselves as highly productive when training is provided.[3]

READ THE 2027 HR TRENDS REPORT

The future of work is human.

Get the report

1. ADP, HR trends study, internal analysis, 2026
2. ADP, Market Pulse study, internal analysis, 2026
3. ADP Research, People at Work: A Global Workforce View, 2025

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