ADP® VS. UKG

See why ADP's all-in-one, cloud-based solution beats UKG

"We switched from our previous provider to ADP because we wanted a certain level of service and functionality that we weren't getting. ADP is a comprehensive payroll and HR solution. There are items we outsource to ADP and they get done right and on time, and that's important for someone like me."

— **Randy Pianin**
CEO, JAE Restaurant Group

ADP is an overall leader in HCM suites, with ISG pointing to our product and customer experience. See where we outperform UKG.

	ADP	UKG[1]
Accountable, proactive partnership People-first client service from the outset		
U.S.-based account service team with subject matter expertise designated to your business	✔	✗
Generative AI search tool to find apps that meet your top needs	✔	✗
Employee solution center: Phone support for employee questions	✔	✗
Personalized lifestyle benefits: Employees choose from 150+ services that fit their lifestyle needs	✔	✗
Recruitment process outsourcing (payroll, HR and benefits)	✔	✗
No-fee, in-house strategic advisory services[2]	✔	✗
Innovation backed by trust Trusted-not-trendy-for 75 years and counting		
Number of clients	1,100,000	84,000
2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group[3]	✔	✗
Years positioned as Leader in Multi-Country Payroll (MCP) Solutions PEAK by Everest Group[4]	11	1
ISG Overall Leader HCM Suites Buyers Guide[5]	✔	✗
Annual R&D Investment[6]	$1.27B	$0.6B

1,100,000

customers count on us today to confidently navigate tomorrow

LEADER MULTI-COUNTRY PAYROLL (MCP) SOLUTIONS PEAK BY EVEREST GROUP

"ADP's recognition as a Leader in the Everest Group Global MCP PEAK Matrix® Assessment 2025 reflects its delivery excellence, global scale, and focus on simplifying payroll through technology-led innovation. Its vision of combining global expansion with local depth, supported by strong localization and an extensive partnership ecosystem, stands out. With a balanced roadmap and continued evolution of its AI-powered ADP Assist platform, ADP is well-positioned to help enterprises achieve accuracy, agility, and resilience in global payroll operations."

— Priyanka Mitra
Vice President, Everest Group

Learn more.

Everest Group
PEAK MATRIX® **LEADER** 2025
MULTI-COUNTRY PAYROLL SOLUTIONS – GLOBAL

1. As of January 14, 2026 and is subject to change.
2. Applicable for businesses with 1,000+ employees
3. 2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group
4. Leader Multi-Country Payroll (MCP) Solutions PEAK by Everest Group
5. ISG Overall Leader HCM Suites Buyers Guide
6. R&D spend in 2024
7. UKG doesn't offer single sign-on, single data input, single billing

ADP **UKG[1]**

	ADP	UKG[1]
Built to flex, ready to scale Configurable HCM that makes scaling seamless		
Global payroll countries	140	160
Industry-leading marketplace for third party integrations, offering single sign-on, single data input and single billing[7]	✔	✘
Best-of-breed marketplace partners	800+ Partners	400+
Instant access to secure APIs, tools and resources for IT teams and developers	✔	✘
Analytics and insights trusted by the world Build a stronger workforce to create better business outcomes		
Native and robust reporting and analytics included: Create custom reports on the fly and build meaningful dashboards that deliver insights to keep your business moving forward	✔	✘
Data-Powered Foundation: Built on ADP's global data platform spanning 1.1 million clients across 140 countries and territories and 42 million wage earners worldwide.	✔	✘
Intelligent search: Find the right information faster with search that delivers precise results.	✔	✘

TO LEARN MORE, CONTACT YOUR ADP HCM REPRESENTATIVE OR VISIT ADP.COM.

ADP®
Always Designing for People®