ADP® VS. UKG

See why ADP's all-in-one, cloud-based solution beats UKG



"We switched from our previous provider to ADP because we wanted a certain level of service and functionality that we weren't getting. ADP is a comprehensive payroll and HR solution. There are items we outsource to ADP and they get done right and on time, and that's important for someone like me."

— Randy Pianin
CEO, JAE Restaurant Group

ADP is an overall leader in HCM suites, with ISG pointing to our product and customer experience. See where we outperform UKG.

	ADP	UKG[1]
Accountable, proactive partnership People-first client service from the outset		
U.S.-based account service team with subject matter expertise designated to your business	✓	✗
AI search tool to find apps that meet your top needs	✓	✗
Employee solution center: Phone support for employee questions	✓	✗
Personalized lifestyle benefits: Employees choose from 150+ services that fit their lifestyle needs	✓	✗
Recruitment process outsourcing	✓	✗
No-fee, in-house strategic advisory services[2]	✓	✗
Innovation backed by trust Trusted-not-trendy-for 75 years and counting		
Number of clients	1,100,000	84,000
2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group[3]	✓	✗
Years positioned as Leader in Multi-Country Payroll (MCP) Solutions PEAK by Everest Group[4]	11	1
Top Leader in the US Payroll Platforms PEAK Matrix by Everest Group[5]	✓	✗
ISG Overall Leader HCM Suites Buyers Guide and AI HCM Suites Buyers Guide 2026[6]	✓	✗

1,100,000

customers count on us today to confidently navigate tomorrow

LEADER MULTI-COUNTRY PAYROLL (MCP) SOLUTIONS PEAK BY EVEREST GROUP

"ADP's recognition as a Leader in the Everest Group Global MCP PEAK Matrix® Assessment 2025 reflects its delivery excellence, global scale, and focus on simplifying payroll through technology-led innovation. Its vision of combining global expansion with local depth, supported by strong localization and an extensive partnership ecosystem, stands out. With a balanced roadmap and continued evolution of its AI-powered ADP Assist platform, ADP is well-positioned to help enterprises achieve accuracy, agility, and resilience in global payroll operations."

— Priyanka Mitra
Vice President, Everest Group

Learn more.



	ADP	UKG[1]
Built to flex, ready to scale Configurable HCM that makes scaling seamless		
Global payroll countries	140	160
Industry-leading marketplace for third party integrations, offering single sign-on, single data input and single billing[7]	✓	✗
Best-of-breed marketplace partners	800+ Solutions	335
Instant access to secure APIs, tools and resources for IT teams and developers	✓	✓
Analytics and insights trusted by the world Build a stronger workforce to create better business outcomes		
Native and robust reporting and analytics included: Create custom reports on the fly and build meaningful dashboards that deliver insights to keep your business moving forward	✓	✗
Data-Powered Foundation: Built on ADP's global data platform spanning 1.1 million clients across 140 countries and territories and 42 million wage earners worldwide.	✓	✗
Intelligent search: Find the right information faster with search that delivers precise results.	✓	✓

TO LEARN MORE, CONTACT YOUR ADP HCM REPRESENTATIVE OR VISIT ADP.COM.

1. As of August 6, 2026 and is subject to change.
2. Applicable for businesses with 1,000+ employees, offered in ADP Lyric HCM.
3. 2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group
4. Leader Multi-Country Payroll (MCP) Solutions PEAK by Everest Group
5. Leader US Payroll PEAK Matrix by Everest Group
6. ISG Overall Leader HCM Suites Buyers Guide and AI HCM Suites Buyers Guide 2026
7. UKG doesn't offer single sign-on, single data input, single billing

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