

ADP[®] VS. UKG

See why ADP's all-in-one, cloud-based solution beats UKG



"We switched from our previous provider to ADP because we wanted a certain level of service and functionality that we weren't getting. ADP is a comprehensive payroll and HR solution. There are items we outsource to ADP and they get done right and on time, and that's important for someone like me."

— **Randy Pianin**
CEO, JAE Restaurant Group

ADP is an overall leader in HCM suites, with ISG pointing to our product and customer experience. See where we outperform UKG.



UKG¹

Accountable, proactive partnership

People-first client service from the outset

U.S.-based account service team with subject matter expertise designated to your business	✓	✗
Generative AI search tool to find apps that meet your top needs	✓	✗
Employee solution center: Phone support for employee questions	✓	✗
Personalized lifestyle benefits: Employees choose from 150+ services that fit their lifestyle needs	✓	✗
Recruitment process outsourcing (payroll, HR and benefits)	✓	✗
No-fee, in-house strategic advisory services ²	✓	✗

Innovation backed by trust

Trusted-not-trendy-for 75 years and counting

Number of clients	1,100,000	84,000
2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group ³	✓	✗
Years positioned as Leader in Multi-Country Payroll (MCP) Solutions PEAK by Everest Group ⁴	11	1
ISG Overall Leader HCM Suites Buyers Guide ⁵	✓	✗
Annual R&D Investment ⁶	\$1.27B	\$0.6B

1,100,000

customers count on us today to confidently navigate tomorrow

LEADER MULTI-COUNTRY PAYROLL (MCP) SOLUTIONS PEAK BY EVEREST GROUP

"ADP's recognition as a Leader in the Everest Group Global MCP PEAK Matrix® Assessment 2025 reflects its delivery excellence, global scale, and focus on simplifying payroll through technology-led innovation. Its vision of combining global expansion with local depth, supported by strong localization and an extensive partnership ecosystem, stands out. With a balanced roadmap and continued evolution of its AI-powered ADP Assist platform, ADP is well-positioned to help enterprises achieve accuracy, agility, and resilience in global payroll operations."

— Priyanka Mitra
Vice President, Everest Group

[Learn more.](#)



1. As of April 27, 2026 and is subject to change.
2. Applicable for businesses with 1,000+ employees
3. 2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group
4. Leader Multi-Country Payroll (MCP) Solutions PEAK by Everest Group
5. ISG Overall Leader HCM Suites Buyers Guide
6. R&D spend in 2024
7. UKG doesn't offer single sign-on, single data input, single billing



UKG¹

Built to flex, ready to scale

Configurable HCM that makes scaling seamless

Global payroll countries	140	160
Industry-leading marketplace for third party integrations, offering single sign-on, single data input and single billing ⁷	✓	✗
Best-of-breed marketplace partners	800+ Partners	374
Instant access to secure APIs , tools and resources for IT teams and developers	✓	✗

Analytics and insights trusted by the world

Build a stronger workforce to create better business outcomes

Native and robust reporting and analytics included: Create custom reports on the fly and build meaningful dashboards that deliver insights to keep your business moving forward	✓	✗
Data-Powered Foundation: Built on ADP's global data platform spanning 1.1 million clients across 140 countries and territories and 42 million wage earners worldwide.	✓	✗
Intelligent search: Find the right information faster with search that delivers precise results.	✓	✗

TO LEARN MORE, CONTACT YOUR ADP HCM REPRESENTATIVE OR VISIT [ADP.COM](https://www.adp.com).

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