

ADP® VS. UKG

See why ADP's all-in-one, cloud-based solution beats UKG



"We switched from our previous provider to ADP because we wanted a certain level of service and functionality that we weren't getting. ADP is a comprehensive payroll and HR solution. There are items we outsource to ADP and they get done right and on time, and that's important for someone like me."

— **Randy Pianin**
CEO, JAE Restaurant Group

ADP is the overall leader in HCM suites, with ISG pointing to our product and customer experience*. See where we outperform UKG.



UKG¹

Accountable, proactive partnership

People-first client service from the outset

U.S.-based account service team with subject matter expertise designated to your business



Generative AI search tool to find apps that meet your top needs



Employee solution center: Phone support for employee questions



Personalized lifestyle benefits: Employees choose from 150+ services that fit their lifestyle needs



Managed services and HR outsourcing (payroll, HR and benefits)



No-fee, in-house strategic advisory services²



Innovation backed by trust

Trusted-not-trendy-for 75 years and counting

Number of clients

1,100,000

80,000

2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group³



Years positioned as Leader in Multi-Country Payroll (MCP) Solutions PEAK by Everest Group⁴

10

1

Annual R&D Investment⁵

\$1.27B

\$0.6B

1,100,000

customers count
on us today to
confidently
navigate
tomorrow

LEADER MULTI- COUNTRY PAYROLL (MCP) SOLUTIONS PEAK BY EVEREST GROUP

"ADP's next-gen technology capabilities, robust partnership ecosystem, and focus on increased localization of services have contributed to ADP maintaining its position as a Leader on the Multicountry Payroll (MCP) Solutions PEAK Matrix® Assessment. Its purpose driven, innovative, and compliance focused approach to payroll, as well as its extensive roadmap aimed at further optimizing its offerings, positions it well to serve a diverse range of buyers across geographies."

— **Priyanka Mitra**

Vice President, Everest Group

[Learn more.](#)



*ADP named market leader for HCM suites 2025 by ISG

1. As of September 30, 2025 and is subject to change.

2. Applicable for businesses with 1,000+ employees

3. 2025 Artificial Intelligence Excellence Awards presented by Business Intelligence Group

4. Leader Multi-Country Payroll (MCP) Solutions (10 years) PEAK by Everest Group

5. R&D spend in 2024

6. UKG doesn't offer single sign-on, single data input, single billing

7. Leader Cloud-Based HR Transformation Services (2020 - 2023) NelsonHall NEAT Assessment



UKG¹

Built to flex, ready to scale

Configurable HCM that makes scaling seamless

Global payroll countries	140	160
Industry-leading marketplace for third party integrations, offering single sign-on, single data input and single billing ⁶	✓	✗
Best-of-breed marketplace partners	800+ Partners	362
Instant access to secure APIs, tools and resources for IT teams and developers	✓	✗
Years positioned as Leader in Cloud-Based HR Transformation Services NEAT by NelsonHall ⁷	3	2

Analytics and insights trusted by the world

Build a stronger workforce to create better business outcomes

Native and robust reporting and analytics included: Create custom reports on the fly and build meaningful dashboards that deliver insights to keep your business moving forward	✓	✗
Comprehensive and up-to-date benchmarking and intelligence informed by 42 million employees and over 1,100,000 clients for salary, overtime, turnover and organizational structure	✓	✗
Intelligent search: Find the right information faster with search that delivers precise results.	✓	✗

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