



SIGNS OF SUCCESS

Elevated HR and payroll shine a light on efficiency and multi-state compliance

Quick facts

Company:

Allen Industries

Headquarters:

Greensboro, North Carolina

Industry:

Manufacturing

Employees:

350

ADP Products:

ADP Workforce Now®



Rachel Kalas

Director of Human Resources



Always Designing
for People®



At Allen Industries, a leading manufacturer of signs and architectural elements the quest for an effective, reliable payroll and HR management solution has been paramount. With 350 employees to manage, Rachel Kalas, the director of human resources, shares the transformative journey from her previous payroll vendor to ADP, highlighting remarkable improvements in compliance, efficiency and employee satisfaction.

Business challenges

- As Allen Industries grew, managing a multi-state payroll became complex, resulting in payroll errors, penalties and fines.
- Manual processes and the use of multiple platforms were cumbersome, burdening Allen Industries' small HR team.
- Inaccurate reporting made senior leadership suspicious of data accuracy, which impeded strategic decision making.

How ADP helped:

By switching to ADP Workforce Now®, Allen Industries consolidated processes and streamlined everything from payroll and HR to benefits, boosting employee satisfaction, finding strategic efficiencies and increasing their workforce's trust along the way.

A seamless transition for multi-state payroll compliance

With a growing business operating across 27 different states, Rachel was starting to feel the pressure of managing multi-state payrolls with a payroll and HR system they had outgrown. "Every time I would turn around, something had changed in one state or another," says Rachel. "We were doing so many things outside of the system and struggling to keep up with current tax laws. We needed something more comprehensive. We needed ADP."

Having used ADP in the past, Rachel knew that by adopting ADP Workforce Now, her lean HR team would no longer be hampered by the manual processes constantly plaguing them. Once implemented, ADP Workforce Now consolidated platforms and increased efficiency without adding head count. Most importantly, ADP kept them ahead of their compliance challenges, helping them become proactive, not reactive.

"I can sleep at night knowing with ADP we are compliant. ADP is a robust solution, capable of handling complex compliance and tax issues. It was a no-brainer for us."

"The employee experience with ADP has been day and night. Now they have mobile access to their pay and PTO hours, they can sign up for their benefits during open enrollment... it's made an unbelievable difference for them."

- Rachel Kalas

Director of Human Resources,
Allen Industries

Empowering employees and HR alike

"We have saved so much time by automating through ADP," remarks Rachel on the significant improvements ADP has made to her role. "I can be on vacation, and I know my payroll will run smoothly."

Rachel is not the only one enjoying the capabilities and benefits of ADP Workforce Now. "For our employees, ADP has been life-changing," says Rachel. With the help of ADP, the employee experience has significantly improved. Staff greatly appreciate the transparency and accessibility of their payroll and benefits information through ADP's mobile app. "The employee experience with ADP has been day and night. Now they have mobile access to their pay and PTO hours, they can sign up for their benefits during open enrollment...it's made an unbelievable difference for them."

Creating a better benefits experience

Allen Industries has greatly enhanced its benefits experience with the help of ADP. Gone are the days of manual entries. ADP Workforce Now delivers a digital, automated experience that is available to employees on both desktop and mobile—and it just so happens to be Rachel's favorite feature.

"The mobile open enrollment capabilities make it so easy for employees to go in and choose their benefits and has helped me best support our in-house and remote employees."

Rachel also appreciates the carrier connections simplification ADP provides. What was once a system of manual spreadsheet entry and different portal connections is now a streamlined and efficient transfer with ADP. "We used to do everything on spreadsheets, but now I simply login and check the dashboard to see what has been transferred. And if there is ever a glitch, ADP is on it! Our dedicated support team quickly helps us remedy the issue. They work behind the scenes with the carrier while keeping us in the loop every step of the way."

Elevating their reporting game

"When we were with our previous provider, we questioned a lot of the data we were getting. It's difficult to be strategic when you don't trust the data coming out of your system," says Rachel. Thanks to ADP, Rachel has seen significant enhancements to the data and reporting available. With reliable reporting, the HR team's reputation has been elevated, positioning them as valuable contributors to strategic goals and initiatives.

"If I need information, I have it right at my fingertips and I can quickly get it to our executive staff," says Rachel. "ADP is reliable. I know I can trust the data and that it's accurate with ADP."

