



HOME CLEANING SERVICE GETS PAYROLL AND SO MUCH MORE WITH ADP



New City Cleaning Services has built its reputation on hard work, punctuality and expert service. Owner Jaston Epp runs a growing business that requires efficient systems to support day-to-day operations, especially payroll, compliance and employee management.

BUSINESS CHALLENGES



Limited benefits
integration with
previous payroll system



Need for an all-in-one solution
to manage payroll, insurance
and retirement offerings



Finding reliable,
accessible
customer support

QUICK FACTS

Company: New City Cleaning Services
Industry: Professional services
Employees: 6-10

Headquarters: Whittier, CA
ADP Products: RUN Powered by ADP®
Interviewee: Jaston Epp, Owner



"RUN is so easy to use and the payroll is reliable — two strong selling points."

— Jaston Epp, Owner, New City Cleaning Services



"RUN has all the benefits of every other HR and payroll software on the market at a competitive price, and the customer service has been excellent."

— Jaston Epp

Owner, New City Cleaning Services



THE PROBLEM

Limited functionality and disconnected services

Before switching to ADP, New City Cleaning Services used QuickBooks for payroll. While it met basic payroll needs, it fell short when it came to integrating additional business services.

"I was looking for great payroll but also to add other services like workers' compensation quotes, business insurance, retirement accounts and other features all through one solution," Jaston says. "QuickBooks was fine with payroll but didn't have the ability to add benefits easily."



THE CHALLENGE

Finding a comprehensive, easy-to-use solution

Jaston needed a platform that could go beyond payroll — one that combined HR tools, benefits administration and compliance support into a single, easy-to-manage system. Simplicity and reliability were essential factors in the decision-making process.



THE BENEFITS

Integrated services and strong customer support

With RUN Powered by ADP (RUN), New City Cleaning Services gained access to:

- Integrated payroll, workers' compensation and retirement benefits
- Reliable performance and ease of use
- Access to knowledgeable, human customer support when needed

"RUN has all the benefits of every other HR and payroll software on the market at a competitive price, and the customer service has been excellent," Jaston says.



THE SOLUTION

An all-in-one platform for payroll and HR

By switching to RUN, New City Cleaning consolidated multiple operational needs into one streamlined platform. Payroll, compliance and employee services are now managed together, reducing administrative complexity and improving efficiency across the business.



THE RESULTS

Reliable payroll and simplified business operations

With ADP, Jaston has greater confidence in payroll and compliance processes, while reducing manual work and administrative burden.

"RUN works for my business. It allows me to stay compliant with retirement and workers' compensation without me having to think about it at all," Jaston says. "And my employees can access their paystubs online, reducing my logistics overhead."

As a result, New City Cleaning Services can focus more on delivering excellent service and growing the business, rather than managing back-office complexities.



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— **Jaston Epp**

Owner, New City Cleaning Services

LEARN MORE ABOUT JASTON'S ADP SOLUTION

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